



An Important Update Regarding Frozen

It is with great sadness that we must share some difficult news regarding our upcoming production of ***Frozen***.

As many of us know, Meridian Theatres at CentrepoinTE experienced significant flooding as a result of the heavy rainfall and sewer overflow on July 1. The theatre suffered major damage, requiring extensive restoration work before it can once again become fully operational. As such, the City of Ottawa has made the difficult decision to keep the theatre closed for the remainder of the 2026 calendar year.

Unfortunately, this means our 120th Season opener, ***Frozen***, has been postponed until further notice.

This closure has widespread impacts, not only on Orpheus, but on the many local arts organizations that rely on Meridian Theatres at CentrepoinTE to bring performances, educational programming, and charitable initiatives to our community. Thousands of volunteers, artists, patrons, and audience members across Ottawa have been affected. We share in their sadness, and our thoughts are with our fellow theatre companies, as well as the dedicated staff and volunteers of Meridian Theatres at CentrepoinTE, as they continue to weather this storm.

To our subscribers, donors, single ticket holders, volunteers, and everyone who was looking forward to joining us this November, we share in your disappointment. We know how much excitement surrounded this production, and we were equally eager to bring Disney's *Frozen* to the stage as the opening production of our milestone 120th Season.

Refund Information

The Meridian Theatres at CentrepoinTE Box Office will be contacting all ticket holders regarding refunds. We encourage you to watch for communications from the Box Office and to exercise patience as they work through the significant number of performances affected across multiple organizations. Rest assured that they will be in touch.

Looking Ahead

Although this news is incredibly disappointing, our commitment has not changed.

We are already working with our partners to explore every possible option, including alternative performance venues and future dates at CentrepoinTE. Our intention remains the same: **we will produce *Frozen***. Our focus is now on identifying the best possible path forward with as little disruption as possible for our audiences and the hundreds of volunteers who have already dedicated so much time, talent, and heart to bringing this production to life.

We will share more information as soon as we are able.

UNBREAKABLE

When we announced our 120th Season, we chose the theme **UNBREAKABLE**.

It was a celebration of an organization that has endured for 120 years through wars, economic hardship, venue changes, a global pandemic, and countless other challenges that, at the time, seemed overwhelming. Every generation of Orpheans has found a way forward through resilience, creativity, and determination.

Today, that message feels more meaningful than ever.

While this chapter was certainly not part of the story we planned to write, it will not define us. The strength of Orpheus has never been found in a building. It has always been found in its people: the volunteers who give so generously of themselves, the patrons and donors who believe in our mission, and the community that continues to support us year after year.

We remain optimistic.

We remain determined.

And we remain **UNBREAKABLE**.

Thank you for your continued support, patience, and understanding. We look forward to sharing positive news with you again soon.

With sincere appreciation,

J.T. Morris
Managing Director
Orpheus Musical Theatre